



Donor Charter

Reviewed: September 2022



As a charity seeking donations from the public, Chamber Choir Ireland is open, honest and fully transparent in its fundraising activities, the proceeds of which all go towards the primary activity of organising and promoting a programme of choral performances and related Learning and Participation activities. Chamber Choir Ireland is compliant with the former Statement of Guiding Principles of Good Fundraising developed by Irish Charities Tax Research Ltd (ICTR) and further with the more recent Charities Regulatory Authority [Guidelines for Charitable Organisations on Fundraising from the Public](#)

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Chamber Choir Ireland. We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the organisation's vision and mission, and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

What to do if you have feedback

If you do have a comment about any aspect of our work, you can contact Chamber Choir Ireland in writing or by telephone. In the first instance, your comment will be dealt with by our Chief Executive. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.



Write to:

Majella Hollywood
Chief Executive Officer
Chamber Choir Ireland
The National Concert Hall
Earlsfort Terrace
Dublin 2

Tel: 00 353 (0) 1 524 0276

Email: majella@chamberchoireland.com

We are open 5 days a week from 10.00 am to 5.00 pm, and closed between 1.00 pm and 2.00 pm each day.